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Office of the Secretary Federal Communications Commission 445 12th Street **SW** Washington, DS 20554

Re: CG Docket No. 02-278

Dear Sir or Madam:

DEC 1 0 2002
FCC-MAILROOM

I think telephone solicitations are the most annoying thing ever. Illinois telephone companies have a service called "privacy manager". If there is a caller from an unlisted number then an operator breaks in and the call is screened. My telephone makes money at both ends and consumers loose. The phone companies sell my number to the solicitors and then charge me a monthly fee to screen them. They are so annoying and awful and I pay. Everybody makes money from my phone number and all I get is aggravation.

I have asked so many times I can't count to be excluded from all lists but no one pays any attention to it. They call and call. I have a home business and have to take time away from my business to answer these calls. This also extends to unwanted faxes. I make it a point to never order the phone from people who call or fax me. If I want something I am perfectly capable of making a call myself.

There should be a list of people who want calls. Then these companies can PAY for the list and ONLY call those people. It would save us all time and money. I think it is way past time for our government to stick up for the consumer. We need your help. I have never written a letter like this before and I hope it does some good.

Sincerely,

Teresa Wilkie

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